

Shanelle N. Hayes

From: WMATC E-Filings
Sent: Friday, July 11, 2025 3:24 AM
To: WMATC Applicants
Subject: 3992: Applicant General Tariff
Attachments: 6870bc0418eec-Tariff WMATC-P&G.pdf

**WASHINGTON METROPOLITAN AREA TRANSIT COMMISSION
GENERAL TARIFF COVER**

General Tariff No. GT- 1
Date Filed at WMATC: 07/11/2025
Date Effective: 9/25/2025

- 1. WMATC Certificate of Authority No.:** 3992

- 2. Carrier Name on Certificate of Authority:** P&G Multiservices LLC
Street: 4601 Pinecrest Office Park Dr, **Apt./Suite:** F
City: Alexandria
State: VA
Zip: 22312
Telephone Number: (703)505-9765

- 3. Person authorized to file tariff on behalf of Carrier**
Name: Parada Ballesteros, Alvaro
Title: Vice-President
Telephone Number: (609)358-9571

- 4. Date this tariff actually filed with WMATC:** 07/11/2025

- 5. Date seven (7) calender days after date on Line 4:** 07/18/2025

- 6. Effective Date of this tariff (not earlier than date on line 5):**

***Your general tariff was attached to your submission.**

NOTE: SEE COMMISSION REGULATION NOS. 55 AND 56. IF YOU HAVE A QUESTION ABOUT HOW TO COMPLETE THIS FORM, CALL THE COMMISSION AT (301) 588-5260.



GENERAL TARIFF COVER

1.- Hours of Operations

Regular Service hours: Monday to Sunday (6:00am – 6:59pm)

Off-peak hours: Monday to Sunday (7:00pm – 5:59am)

2.- Rate Structure

Point to Point

City To/From	DCA		IAD		UNION STATION	
	SUV	Sprinter	SUV	Sprinter	SUV	Sprinter
Washington DC (NW)	\$80	\$280	\$135	\$400	\$70	\$250
Washington DC (NE)	\$80	\$280	\$150	\$445	\$70	\$240
Washington DC (SW)	\$70	\$260	\$135	\$420	\$70	\$250
Washington DC (SE)	\$70	\$275	\$150	\$430	\$70	\$240
Bethesda	\$170	\$350	\$170	\$420	\$150	\$300
Chevy Chase	\$170	\$320	\$170	\$400	\$160	\$290
Rockville	\$175	\$390	\$180	\$420	\$160	\$390
Silver Spring	\$175	\$410	\$185	\$430	\$160	\$280
College Park	\$175	\$370	\$195	\$470	\$160	\$330
Alexandria					\$100	\$250
Arlington					\$100	\$250
Falls Church					\$150	\$350
Fairfax					\$160	\$375

Hourly Rate

Type of Car	Price per Hour	Minimum Hours
SUV	\$100	3
Mercedes-Benz Sprinter	\$150	3

3.- Wait time and Extra Stops

- Wait time is charged at \$25 per quarter hour after a 15 minutes grace.



- For airport pickups, all commercial flights will be monitored and allows a 45 min grace period for domestic flights and 60 min for international flights. After that, wait time is billed at \$25 per quarter hour.
- For Train, wait time is charged if arrivals are delayed more than 15 minutes.
- Additional stops or passenger-requested services are charged \$25.00 per stop/service.

4.- Other Fees

Off-Peak and Holidays: A \$25 off-peak charge will be applied for trips occurring between 7:00pm and 5:59am and Federal Holidays.

Cancellation Policy (Fee):

- Free Cancellation up to 24 hours before the scheduled pick-up time.
- Cancellation made less than 24 and 12 hours before pick-up time is subject to 50% of the fare.
- Cancellation made less than 12 hours before the pick-up time will be charged 100% of the rate.
- Cancellation requests must be made via text message or email to reservations@bonvoyagerls.com; Voicemail or phone calls will not be accepted as proper cancellation notice.

Smoking / Food Policy:

Smoking, vaping, or food consumption is strictly prohibited in all vehicles. Violations will result in a \$350.00 cleaning fee charged to the card on file following inspection. Chauffeurs reserve the right to terminate service without refund in such instances.

Damage Policy:

Any damage to the vehicle caused by passenger(s), whether accidental or intentional, shall be the financial responsibility of the passenger(s). The cost of repairs, cleaning, or restoration shall be charged to the client's credit card on file. Charges will be based on actual costs incurred by the carrier.

Parking, Tolls and Airports Fees:

Passenger(s) are responsible for any parking charges incurred during the trip. These charges will be added to the final invoice and must be paid in full by the passenger(s). All tolls, express lane charges, and other road usage fees incurred during the trip will be



added to the final invoice and a \$5.00 access fee per visit to both Ronald Reagan Washington National Airport (DCA) and Washington Dulles International Airport (IAD).

Credit Card Fee:

A 3.5% processing fee will be applied to all payments made via credit card. This fee will be added to the total fare at the time of payment.

Invoice Expiration (Late) Fee:

All invoices are due within fifteen (15) days from the date of issuance. As part of our billing system, automated reminders are sent via email at 3 days, 7 days, and on the final due date. If full payment is not received by the due date, the system will automatically assess a late fee of up to five percent (5%) of the overdue balance per month. Continued nonpayment may result in the suspension of services and additional collection procedures. Clients are encouraged to remit payment promptly to avoid penalties and service disruptions.