Washington Metropolitan Area Transit Commission
Interstate Trip Taxicab Complaint Form

Use this form to file a complaint about an interstate taxicab trip between points in the Metropolitan District. The Metropolitan District includes: Washington, D.C., Montgomery and Prince George's Counties (MD), Fairfax and Arlington Counties (VA), the cities of Alexandria and Falls Church (VA), and Dulles International Airport. You may also file a complaint about an interstate taxi trip between the areas just mentioned and BWI airport, if the taxi was not licensed in Maryland.

If your trip does not fit this description, direct your complaint to the local jurisdiction's taxicab licensing agency.

Fax this form to (301) 588-5262 or mail it to: Taxicab Complaints
Washington Metropolitan Area Transit Commission
8701 Georgia Avenue, #808
Silver Spring, MD 20910

Complainant Information

Name	Daytime Telephone Number		
Address			
City	State	Zip	E-mail

Taxi Information Provide as much information about the taxicab and driver as you can. Missing information may prevent the Commission from identifying the driver and resolving your complaint.

Taxi Company's Name	Taxi Number
Taxi License Plate	Driver's Hack License Number

Trip Information

Origin Address		Destination Address	
City	State	City	State
Were any stops made en route?		En route stop address	
Trip Date	Time of Departure	Was the taxi hailed or dispatched?	
Total number of passengers in vehicle		Number of child passengers. List their age(s)	
Was the taxicab a van (Y/N)?			
Driver time spent waiting for passengers (if applicable)			
Number of pieces of luggage (do not include briefcases, purses, grocery bags, or articles of similar size)			
Did the driver personally place luggage in the trunk?			
Fare paid to driver (Attach a copy of your receipt if one was provided)			

Additional information, comments, concerns or complaints: _____
_____
_____
_____
_____
_____
_____

_____   _____
(Signature)   (Date)

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